

HOME FOR SUCCESS

'Inclusion begins at home'

Our commitment to you.

We aim to provide a safe, inclusive & prejudice free home for students and employees, living and working in our properties.

To create an environment where you feel safe and free of judgement we commit to:

- ✓ Zero-tolerance to harassment of any kind. Please make sure that you respect other people, their personal space and always ask for consent.
- ✓ Racism, ableism, ageism, transphobia, homophobia, xenophobia and fatphobia is not tolerated in our properties and we don't carry any prejudice based on class, language ability, religious beliefs and gender presentation.
- ✓ Please don't assume anyone's gender, if in doubt feel free to ask what pronouns they use.

HOME FOR SUCCESS

'There when you need us'

We want to encourage and support our students to succeed throughout their stay. This means occasionally stepping in to act when conduct negatively impacts yourself or others.

Our commitment to you.

- We'll always invite students to have an open and honest conversation with us regarding conduct issues.
- We won't make assumptions, and we'll offer support to students where needed.
- Our formal conduct process will only take place when we have exhausted all other options, or if the issue is severe.
- We'll always communicate the content and outcome of any formal meetings.
- If we need to share information relating to a student's conduct at any time, we'll confirm this in writing.